บรรณานุกรม

[Ish02] Ishikawa, T., Matsuda, H. and Takase, H.: "Agent supported collaborative learning using community web software," in IEEE Proc. Int. Conf. on Computers in Education (ICCE '02), Oakland, New Zealand, 3-6 Dec. 2002.

[Rat96] Ratcliffe, M., Parker, G. and Price, D.: "The remote advisory service at Aberystwyth," in IEEE Proc. Int. Conf. on 26th Annual Conference Frontiers in Education (FIE '96), Salt Lake City, Utah, 6-9 Nov. 1996.

[Rat99] Ratcliffe, M., Davies, T.P. and Price, G.: "Remote advisory services: a NEAT approach," *IEEE Multimedia*, vol. 6, no. 1, pp. 36-48, 1999.

[Sur09] Suratinah and Antoro, S. D.: "Managing perfect distance services to meet the distances students complains," *AAOU Journal*, vol. 4, no.2, pp. 77-85, Sep. 2009.